



Accessibility for Ontarians with Disabilities:
www.mcass.gov.on.ca/mcass/english/pillars/accessibilityOntario

Guide to the Accessibility Standards for Customer Service, Ontario Regulation 429/07
http://www.mcass.gov.on.ca/mcass/english/pillars/accessibilityOntario/accesson/compliance/customer/accessibility_guide

Compliance Manual: Accessibility Standards for Customer Service, Ontario Regulation 429/07
<http://www.mcass.gov.on.ca/mcass/english/pillars/accessibilityOntario/accesson/compliance/customer/ComplianceManual.htm>

Accessibility Standards for Customer Service: Summary of Requirements
http://www.mcass.gov.on.ca/mcass/english/pillars/accessibilityOntario/accesson/compliance/customer/Summary_require

Training Resource: Accessibility Standards for Customer Service, Ontario Regulation 429/07
http://www.mcass.gov.on.ca/mcass/english/pillars/accessibilityOntario/accesson/compliance/customer/comp_training.htm

Serve-Ability: Transforming Ontario's Customer Service
<http://www.mcass.gov.on.ca/mcass/serve-ability/splash.html>

AODA Contact Centre:
Toll-Free: 1-866-515-2025
TTY: 1-416-325-3408/1-800-268-7095
Fax: 1-416-325-3407